

# National City Conversion Timeline

We are highly committed to keeping our clients interests at the heart of our conversion process. Accordingly, to provide the best possible client experience and appropriate level of support, National City clients are converting to PNC in four separate waves. Corporate and Institutional Banking clients have been assigned to waves - which begin in November 2009 and run through June 2010 - according to a number of criteria including geography, product/service usage and unique circumstances. We have reviewed each client's wave assignment, name by name, with the respective Relationship Manager.

As illustrated below, you will receive a formal "Welcome Letter" four months prior to your scheduled conversion date. This letter initiates a stream of detailed communications about each of your products and services and the impact of conversion. While most of your products and services will convert together during your assigned wave, a limited number of products and services will convert at one time for all clients independent of wave assignment. Again, we will provide significant advance notice and information to clients who may use one of these products and services. For more information about your pending conversion, please contact your Relationship Manager at any time.

